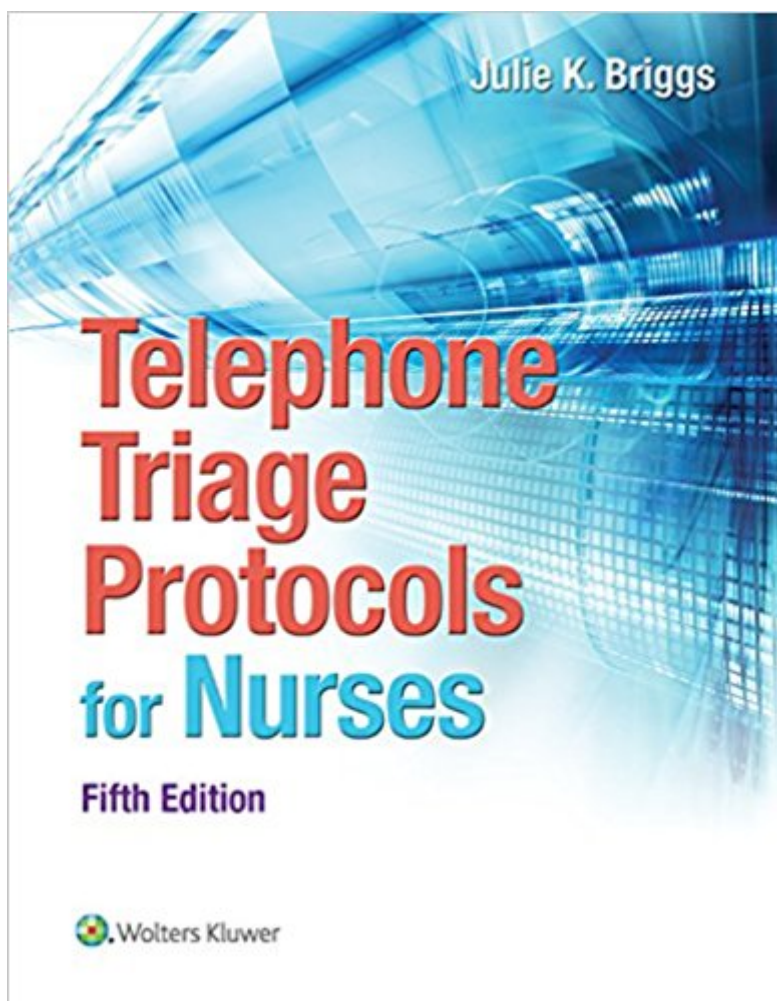


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# Telephone Triage Protocols For Nursing (Briggs, Telephone Triage Protocols For Nurses098227)



## Synopsis

Performing telephone triage requires the ability to make quick and effective decisions based on limited information. This rapid-access resource delivers more than 200 triage protocols for evaluating patients' symptoms over the telephone. Each symptom entry lists questions, grouped by urgency level, to determine whether the caller should seek emergency care immediately, seek medical care the same day, call back for appointment, or follow home care instructions. Detailed home care instructions are then provided. Simple, direct, and useful, this is the most comprehensive and user-friendly telephone triage book available.

## Book Information

File Size: 8092 KB

Print Length: 737 pages

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## Customer Reviews

If you're an RN new to ambulatory practice this book is a lifesaver. I went from acute care in oncology to internal medicine where we maintain a lot of elderly patients with multiple co-morbidities, it is imperative that your phone triage is impeccable when deciding whether to send them out for cough syrup or head for the emergency room. This book will help.

Easy to use. My Clinic uses the same one in their training of Triage Nurses. Highly recommended.

Easy to use; like it because it is spiral bound and can be easily flipped through. Like the way the book systematically highlights the questions and areas of importance within a section (i.e., regular questions, then a what to really watch for/life threatening)Also nice that it cross references sections; for example, abdominal pain could also be a chest process and directs one to access both sectionsI got this for my volunteer nurses at the free clinic and I think (hope) it will help them be more systematic and consistent with their triage.

Excellent for people who have to telephone triage.

I love this book! It's very helpful and easy to use especially when triaging calls if you are unsure about something this is a great reference although I wish it was bigger/had more subjects

This book clearly and concisely helps ANY telephone triage nurse. Great categories from bee stings to chest pain. I have been looking around for a good book and found a GREAT one.

Very useful and easy to follow. Makes Triage easy.

Department love it.

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